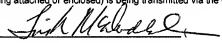


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Wendy-Ann Coyle et al.
Serial No.: 10/660,900
Confirmation No.: 6978
Issued: January 8, 2008
Patent No.: 7,318,029
For: METHOD AND APPARATUS FOR A INTERACTIVE VOICE
RESPONSE SYSTEM
Examiner: M. Lerner
Art Unit: 2626

Certificate of Electronic Filing Under 37 CFR 1.8	
I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.8(a)(4).	
Dated: <u>8/18/09</u>	Signature: <u></u>

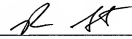
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Madam:

Attached please find a Power of Attorney document and Statement Under 37 CFR 3.73(b) for the above-referenced patent application, the chain of title for which is identified at line 232 of the spreadsheet attached to the Statement Under 37 CFR 3.73(b).

Dated: 8/13/09

Respectfully submitted,

By 
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